

ForwardHealth WEBPortal Presentation

Member Enrollment Information for Department of Juvenile Correction Workers

Presented by
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The screenshot shows the ForwardHealth Portal interface. At the top, the browser title is "ForwardHealth Portal - Microsoft Internet Explorer provided by EDS COE". The address bar shows a URL starting with "http://192.57.203.162/ForwardHealth/default.asp?trphone=1". The page features the ForwardHealth logo and a navigation bar with links: "wisconsin.gov home", "state agencies", "subject directory", and "department of health services". A search bar is located in the top right corner.

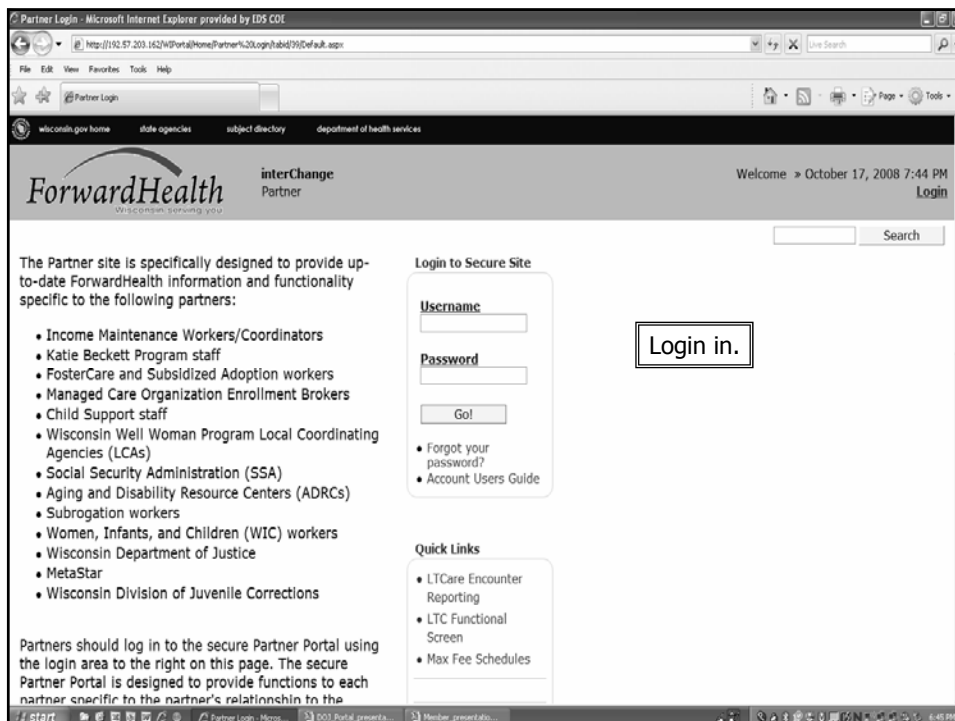
The main content area is divided into several sections:

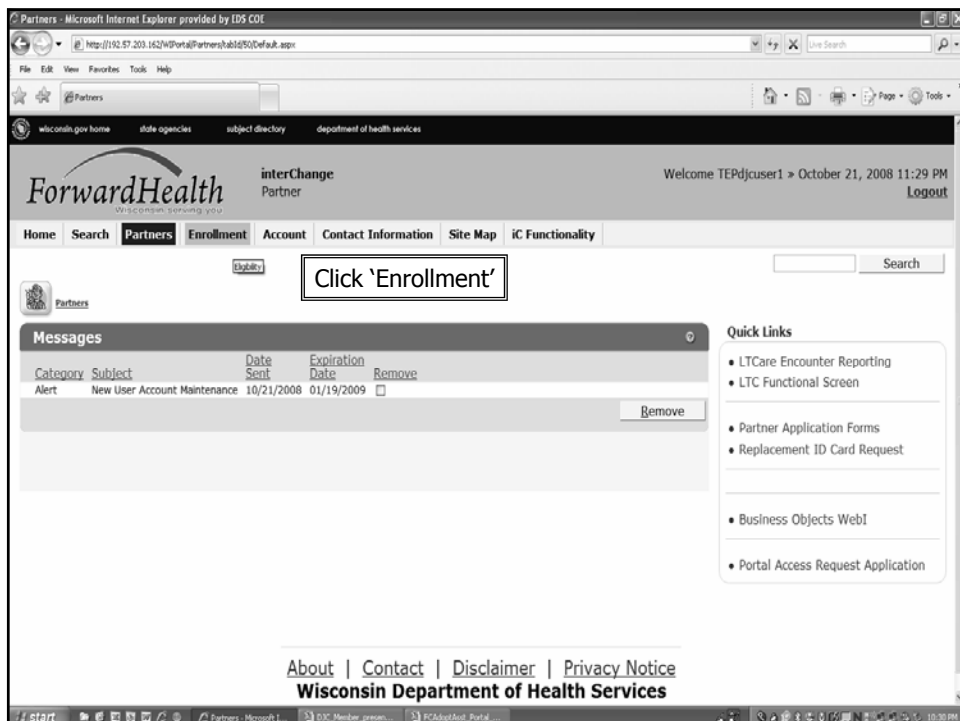
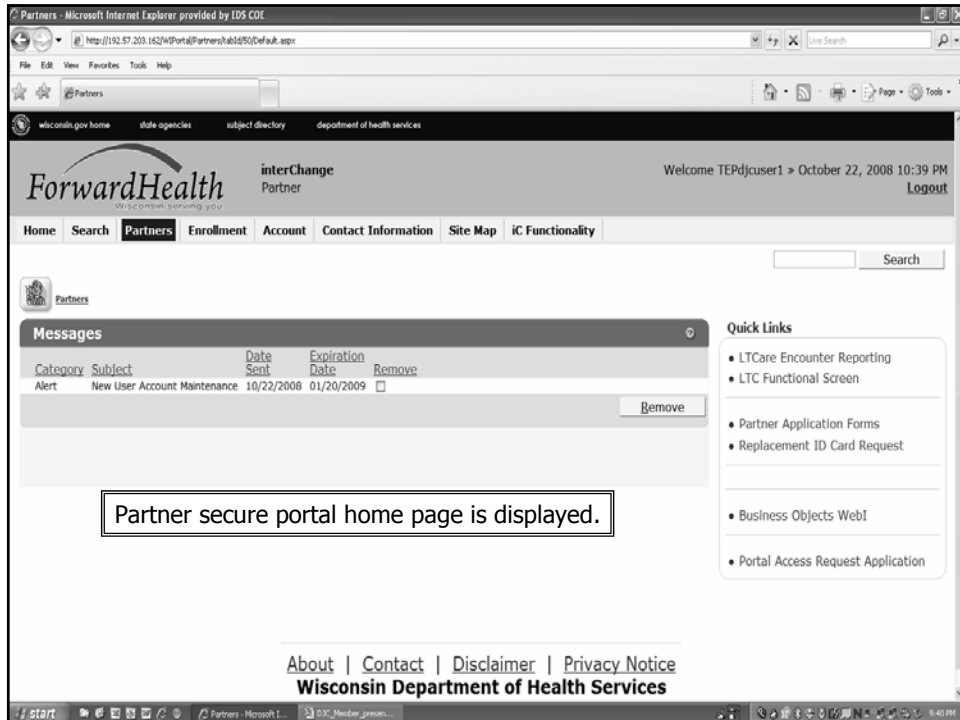
- Providers:**
 - Become a Provider
 - Online Handbooks
 - Fee Schedules
 - Provider Type Listing
 - Certification Packets
 - Wisconsin Administrative Code
- Managed Care:**
 - Related Programs and Services
 - References and Tools
- Welcome to the ForwardHealth Portal:**

The ForwardHealth Portal serves as the interface to ForwardHealth InterChange, the new Medicaid Management Information System for the state of Wisconsin. Through this portal, providers, managed care organizations, partners, and trading partners can electronically and securely submit, manage, and maintain health records for members under their care. This Portal also provides users with access to the current health care information available.
- Partners:**
 - Related Programs and Services
- Trading Partners:**
 - Trading Partner Profile
 - PES
 - Companion Documents

Below these sections, there are four icons representing different user roles: **Providers**, **Managed Care Organization**, **Partners**, and **Trading Partners**. A "Hot Topics" section is also visible at the bottom.

The bottom of the browser window shows the Windows taskbar with the "start" button and several open applications: "ForwardHealth Portal...", "003_Portal_presentation...", and "Member presentation...". The system clock in the bottom right corner displays "6:43 PM".





Eligibility - Microsoft Internet Explorer provided by IDS COI
http://192.57.203.162/WIPortal/Enrollment/Default.aspx

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth Wisconsin serving you
interChange Partner
Welcome TEPDjuser1 > October 21, 2008 11:31 PM
Logout

Home Search Partners **Enrollment** Account Contact Information Site Map iC Functionality

Enrollment

Enrollment Verification
Required fields are indicated with an asterisk (*).
Either the Member ID or the Social Security Number and Date of Birth are required.

Program: **BadgerCare Plus**
Member ID: **BadgerCare Plus**
Social Security Number: **Wisconsin Well Woman Program**
From Date of Service*: To Date of Service*:

From the drop down menu choose the program the member is enrolled in.

Search

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Eligibility - Microsoft Internet Explorer provided by IDS COI
http://192.57.203.162/WIPortal/Enrollment/Default.aspx

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth Wisconsin serving you
interChange Partner
Welcome TEPDjuser1 > October 21, 2008 11:31 PM
Logout

Home Search Partners **Enrollment** Account Contact Information Site Map iC Functionality

Enrollment

Enrollment Verification
Required fields are indicated with an asterisk (*).
Either the Member ID or the Social Security Number and Date of Birth are required.

Program: **BadgerCare Plus**
Member ID:
Social Security Number: Date of Birth:
From Date of Service*: To Date of Service*:

Enter either the members 10 digit ID Number OR the SSN and DOB.
A from and to date of service are required.

Search

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Eligibility - Microsoft Internet Explorer provided by IDS COT

http://192.57.203.162/WPortal/Enrollmenttab0452/default.aspx

File Edit View Favorites Tools Help

Eligibility

Enrollment

Enrollment Verification

Required fields are indicated with an asterisk (*).
Either the Member ID or the Social Security Number and Date of Birth are required.

Program:

Member ID:

Social Security Number: Date of Birth:

From Date of Service*: To Date of Service*:

For your reference, the transaction verification number for this search is 082950000

Search results show that this member is enrolled in Family Care effective on 1/1/2008 with an end date of 3/31/2008.

Search Results

Member ID: Name:
Date of Birth: County:

Benefit Plan

Payer	Benefit Plan	Effective Date	End Date
MEDICAID	Family Care Non-MA	01/01/2008	03/31/2008

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start Eligibility - Microsoft... D:\Member_green... PGAdaptAnd_Prot...

Eligibility - Microsoft Internet Explorer provided by IDS COT

http://192.57.203.162/WPortal/Enrollmenttab0452/default.aspx

File Edit View Favorites Tools Help

Eligibility

Home Search Partners **Enrollment** Account Contact Information Site Map iC Functionality

Search

Enrollment

Enrollment Verification

Required fields are indicated with an asterisk (*).
Either the Member ID or the Social Security Number and Date of Birth are required.

Program:

Member ID:

Social Security Number: Date of Birth:

From Date of Service*: To Date of Service*:

Search

For your reference, the transaction verification number for this search is 0829600002.

Search Results

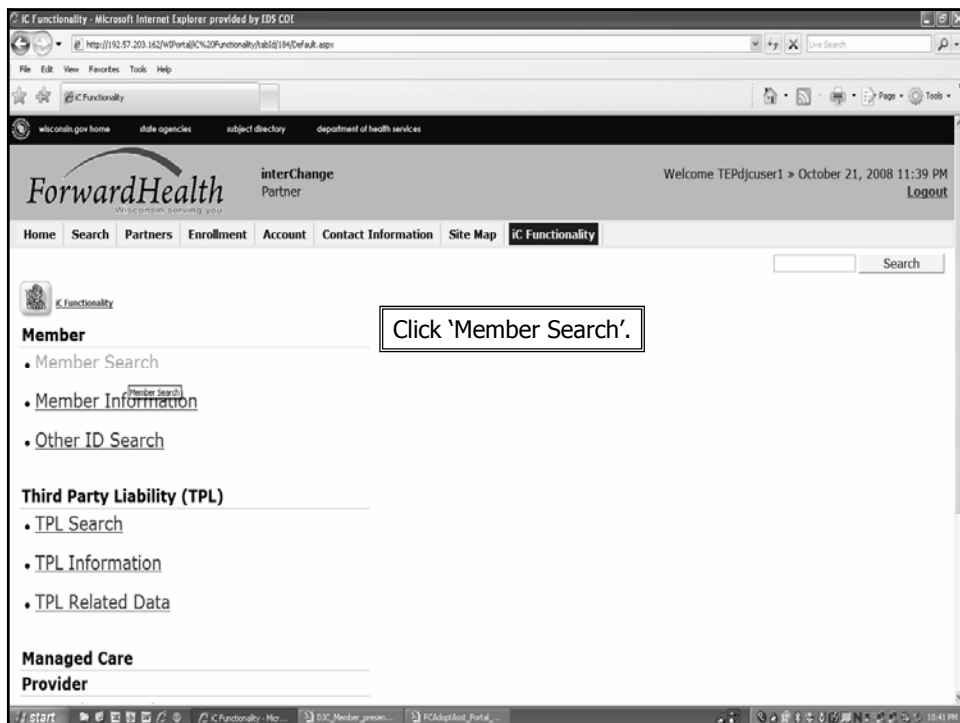
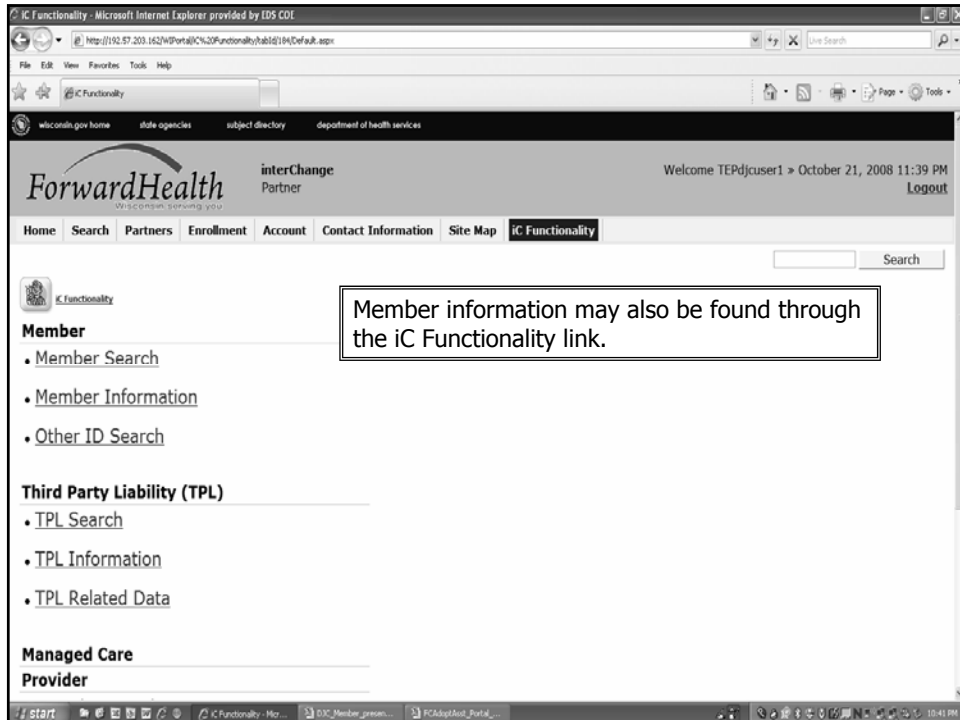
Member ID: Name:
Date of Birth: County:

Benefit Plan

Payer	Benefit Plan	Effective Date	End Date
MEDICAID	BC+ Standard Plan	02/01/2008	10/15/2008

This member is enrolled in BadgerCare+ Standard Plan effective on 2/1/08 through the date we requested 10/15/2008.

start Eligibility - Microsoft... D:\Member_green... PGAdaptAnd_Prot...



Search - Microsoft Internet Explorer provided by IDS COE

http://192.57.203.162/Portal/Member/Search/ab01196/Default.aspx

ForwardHealth Wisconsin serving you

interChange Partner

Welcome TEPDjuser1 > October 21, 2008 11:41 PM Logout

Home Search Partners Enrollment Account Contact Information Site Map iC Functionality

Enter information about the member you are searching for.
You can search by just the members ID number. Click 'Search'.

Member Search

Member ID Last Name Sounds-like ☐

Previous Member ID First Name

Medicare ID Previous Last Name

Case Number Previous First Name

CARES Case Birth Date

CARES PIN Gender

SSN County

Records 20

search * clear

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Information - Microsoft Internet Explorer provided by IDS COE

http://192.57.203.162/Portal/Member/Information/ab01197/Default.aspx?nk_rec=1040503

Information

Home Search Partners Enrollment Account Contact Information Site Map iC Functionality

Next search by: Member ID Case Number search * clear

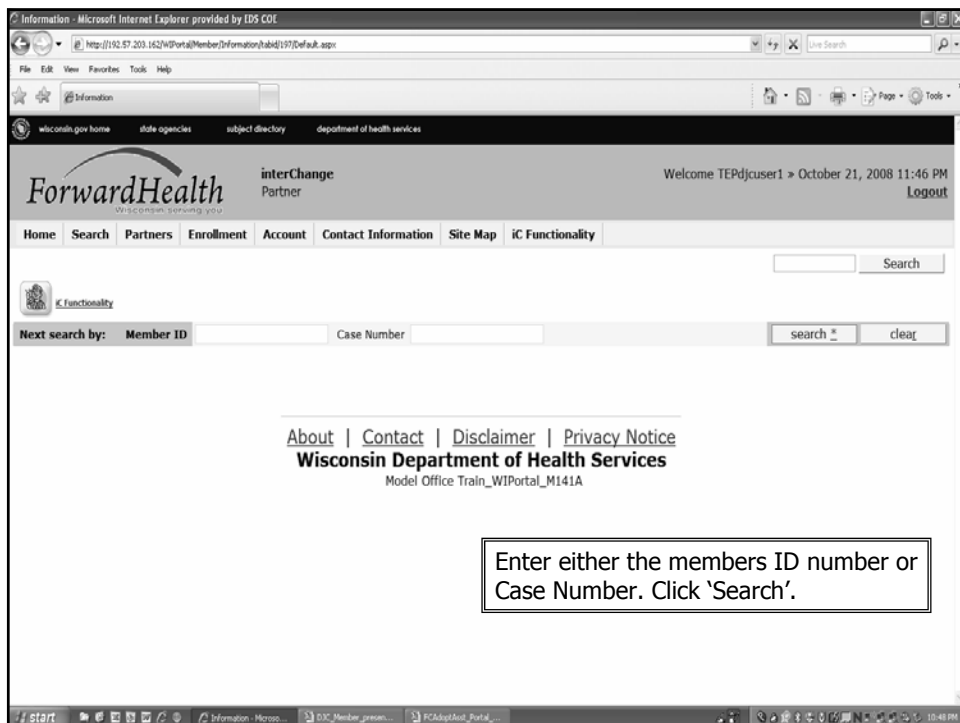
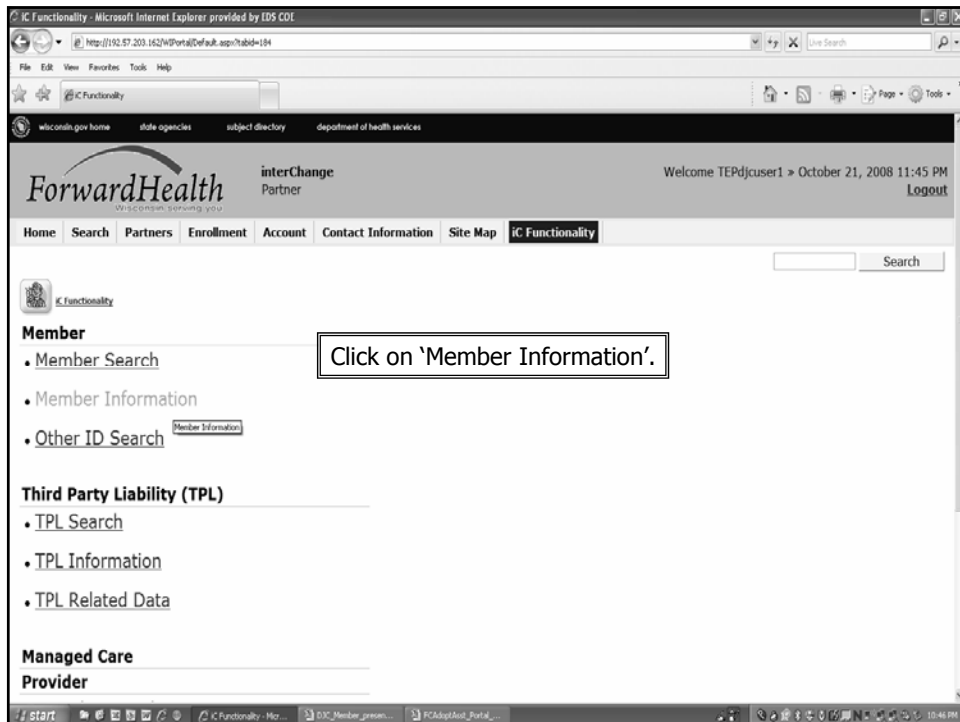
Member Information

Member ID 0782410146	Name GANA, MATHANN M	Active Active
MCI Ind No	Prev Name	Linked ID
CARES Pin 8546518513	CARES Case 8121970385	Case History
Medicare ID	Address B307 AVENUE	Benefit Plan MCD 07/01/05-05/31/08
SSN 802-41-0146	Address 2 PO BOX 001	Medicare Cov
Gender Female	Address 3	Managed Care HMOMD 01/01/06-02/28/07
Birth Date 02/07/1971	City CABBAGE	MC Special Cond
Death Date	State WI	TPL No
Age 37	Zip 00147	Lockin
Race C - Caucasian	Alt Address No	NH Level of Care
Ethnicity 00 Not Applicable	Phone (608)555-0100	Patient Liability
Language UND - UNDETERMINED	Phone Type Home	Deductible
County 40 - Milwaukee	Add Phone	Last HlthChk Scrm
Tribal Ind No	Add Type No Phone	Last HlthChk Dntl

Member information displayed doing member ID search.

Member Maintenance Select area to add or modify below.

Member Member ID Cards Worker ID



Information - Microsoft Internet Explorer provided by IDS COI

http://192.57.203.162/WPortal/MemberInformationtab02197/Default.aspx?tab_recid=1848303

Next search by: **Member ID** Case Number search * clear

Member Information

Member ID 0782410146	Name GANA, MATHANN M	Active Active
MCI Ind No	Prev Name	Linked ID
CARES Pin 8546518513	CARES Case 8121970385	Case History
Medicare ID	Address B307 AVENUE	Benefit Plan MCD 07/01/05-05/31/08
SSN 802-41-0146	Address 2 PO BOX 001	Medicare Cov
Gender Female	Address 3	Managed Care HMOMD 01/01/06-02/28/07
Birth Date 02/07/1971	City CABBAGE	MC Special Cond
Death Date	State WI	TPL No
Age 37	Zip 00147	Lockin
Race C - Caucasian	Alt Address No	NH Level of Care
Ethnicity 00 Not Applicable	Phone (608)555-0100	Patient Liability
Language UND - UNDETERMINED	Phone Type Home	Deductible
County 40 - Milwaukee	Add Phone	Last HlthChk Scrm
Tribal Ind No	Add Type No Phone	Last HlthChk Dntl

Member information is displayed.

Member Maintenance

Select area to add or modify below.

Member **Member ID Cards** **Worker ID**

Managed Care
Medicare
Previous Data
HealthCheck

Information - Microsoft Internet Explorer provided by IDS COI

http://192.57.203.162/WPortal/MemberInformationtab02197/Default.aspx?tab_recid=1848303

CARES Pin 8546518513 CARES Case 8121970385 Case History

Medicare ID Address B307 AVENUE Benefit Plan MCD 07/01/05-05/31/08

SSN 802-41-0146 Address 2 PO BOX 001 Medicare Cov

Gender Female Address 3 Managed Care HMOMD 01/01/06-02/28/07

Birth Date 02/07/1971 City CABBAGE MC Special Cond

Death Date State WI TPL No

Age 37 Zip 00147 Lockin

Race C - Caucasian Alt Address No NH Level of Care

Ethnicity 00 Not Applicable Phone (608)555-0100 Patient Liability

Language UND - UNDETERMINED Phone Type Home Deductible

County 40 - Milwaukee Add Phone Last HlthChk Scrm

Tribal Ind No Add Type No Phone Last HlthChk Dntl

Member Maintenance

Select area to add or modify below.

Member **Member ID Cards** **Worker ID**

Managed Care
Medicare
Previous Data
HealthCheck
SSI

Member ID Cards

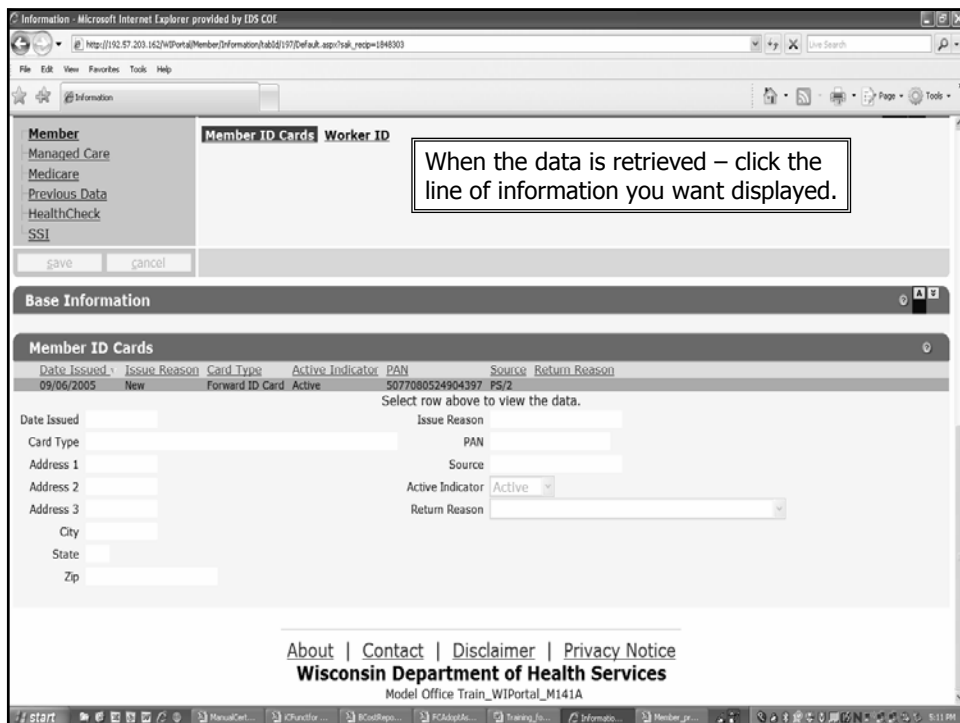
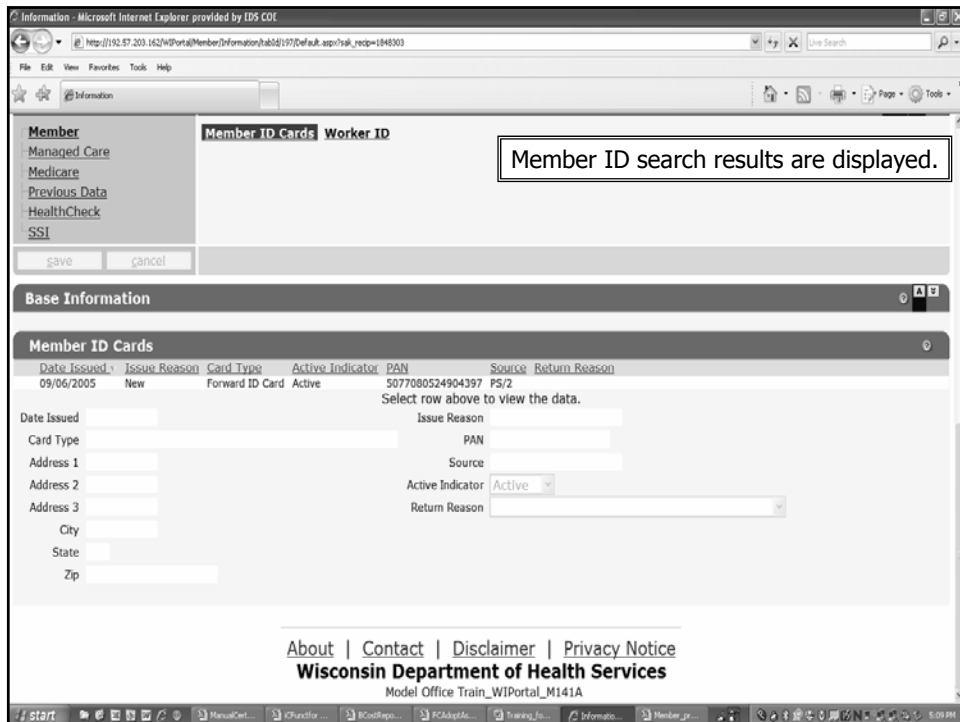
Click 'Member ID cards' to search for information.

save cancel

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Information - Microsoft Internet Explorer provided by IDS COI

http://192.57.203.162/WIPortal/MemberInformation/tabid/197/Default.aspx?tab_recid=1848303

Member ID Cards Worker ID

Fields will populate with the information requested displayed.

Member
Managed Care
Medicare
Previous Data
HealthCheck
SSI

Base Information

Member ID Cards

Date Issued	Issue Reason	Card Type	Active Indicator	PAN	Source	Return Reason
09/06/2005	New	Forward ID Card	Active	5077080524904397	PS/2	

Select row above to view the data.

Date Issued 09/06/2005
Card Type Forward ID Card
Address 1
Address 2 7862 W KAT
Address 3
City MILWAUKEE
State WI
Zip 53218

Issue Reason New
PAN 5077080524904397
Source PS/2
Active Indicator Active
Return Reason

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Information - Microsoft Internet Explorer provided by IDS COI

http://192.57.203.162/WIPortal/MemberInformation/tabid/197/Default.aspx?tab_recid=1848303

Death Date
Age 37
Race C - Caucasian
Ethnicity 00 Not Applicable
Language UND - UNDETERMINED
County 40 - Milwaukee
Tribal Ind No

State WI
Zip 00147
Alt Address No
Phone (608)555-0100
Phone Type Home
Add Phone
Add Type No Phone

TPL No
Lockin
NH Level of Care
Patient Liability
Deductible
Last HlthChk Scrm
Last HlthChk Dntd

Member Maintenance Select area to add or modify below.

Member ID Cards Worker ID

Click 'Worker ID' for information about who the members case worker is.

Member
Managed Care
Medicare
Previous Data
HealthCheck
SSI

Base Information

Member ID Cards

Date Issued	Issue Reason	Card Type	Active Indicator	PAN	Source	Return Reason
09/06/2005	New	Forward ID Card	Active	5077080524904397	PS/2	

Select row above to view the data.

Date Issued 09/06/2005
Card Type Forward ID Card
Address 1
Address 2 7862 W KAT
Address 3
City MILWAUKEE
State WI
Zip 53218

Issue Reason New
PAN 5077080524904397
Source PS/2
Active Indicator Active
Return Reason

Information - Microsoft Internet Explorer provided by IDS COE

http://192.57.203.162/WIPortal/MemberInformation/tabid/197/Default.aspx?sal_recip=1848303

save cancel

Base Information

Member ID Cards

Date Issued	Issue Reason	Card Type	Active Indicator	PAN	Source	Return Reason
09/06/2005	New	Forward ID Card	Active	5077080524904397	PS/2	

Select row above to view the data.

Date Issued 09/06/2005 Issue Reason New

Card Type Forward ID Card PAN 5077080524904397

Address 1 Source PS/2

Address 2 7862 W KAT Active Indicator Active

Address 3 Return Reason

City MILWAUKEE

State WI

Zip 53218

When the information is shown – click the line of information you want displayed.

Worker ID

Worker ID	Benefit Plan
XMIV11	MCD - Medicaid

Select row above to update -or- click Add button below.

Worker ID Benefit Plan MCD - Medicaid

delete add Q

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Information - Microsoft Internet Explorer provided by IDS COE

http://192.57.203.162/WIPortal/MemberInformation/tabid/197/Default.aspx?sal_recip=1848303

save cancel

Base Information

Member ID Cards

Date Issued	Issue Reason	Card Type	Active Indicator	PAN	Source	Return Reason
09/06/2005	New	Forward ID Card	Active	5077080524904397	PS/2	

Select row above to view the data.

Date Issued 09/06/2005 Issue Reason New

Card Type Forward ID Card PAN 5077080524904397

Address 1 Source PS/2

Address 2 7862 W KAT Active Indicator Active

Address 3 Return Reason

City MILWAUKEE

State WI

Zip 53218

Results of the Worker ID search.

Worker ID

Worker ID	Benefit Plan
XMIV11	MCD - Medicaid

Type changes below.

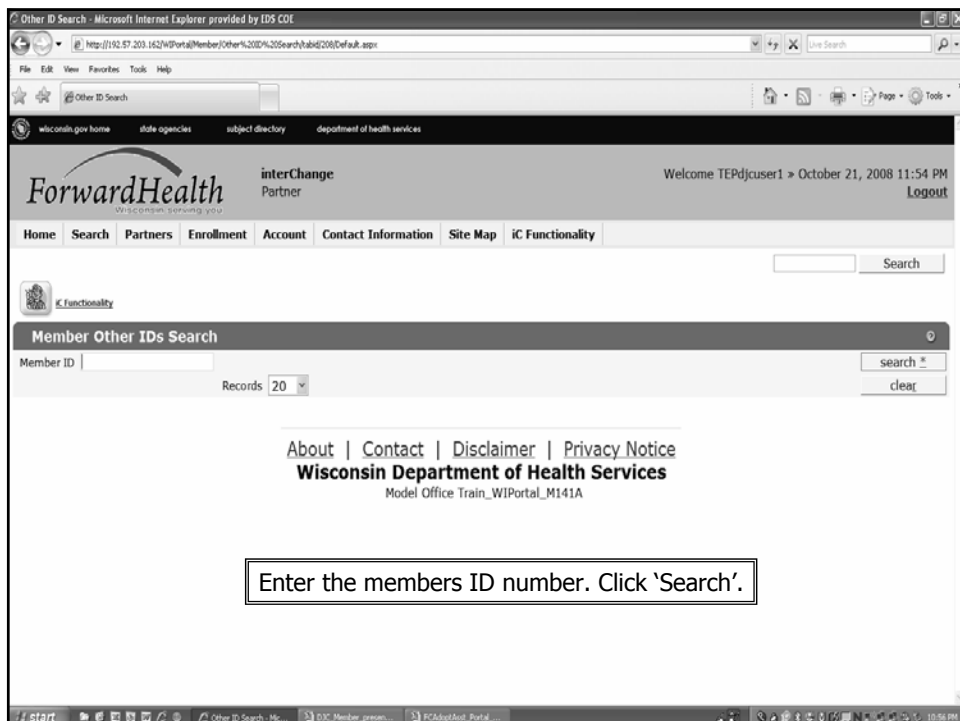
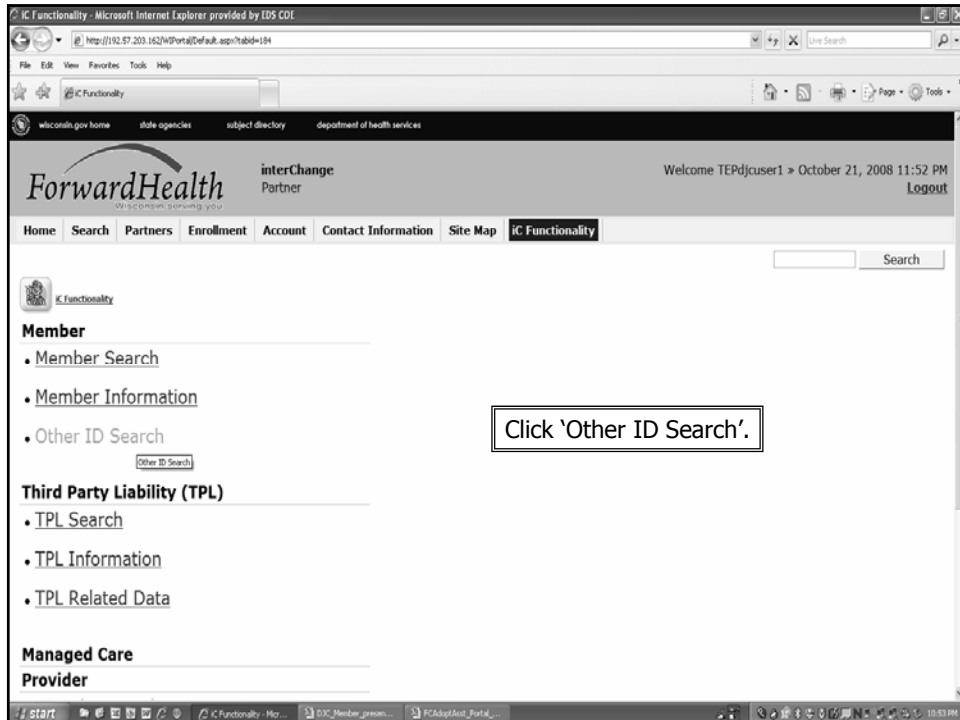
Worker ID XMIV11 Benefit Plan MCD - Medicaid

delete add Q

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Other ID Search - Microsoft Internet Explorer provided by IDS COE

http://192.57.203.162/WIPortal/Member/Other%20ID%20Search/tabid/208/Default.aspx

File Edit View Favorites Tools Help

Other ID Search

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth
Wisconsin connects you

interChange
Partner

Welcome TEPDjuser1 > October 21, 2008 11:58 PM
Logout

Home Search Partners Enrollment Account Contact Information Site Map IC Functionality

Search results are displayed with an area of active and inactive member ID information.

Search

Member Other IDs Search

Member ID 0782307463

Records 20

search *
clear

Search Results

Active	Member ID	Source File	Last Name	First Name	MI
	0782307463	Base	DARM	KATHERON	T

Search Results

Inactive	Member ID	Source File	Last Name	First Name	MI
	0780337184	Conversion	DARM	KATHERON	T
	0780382886	Conversion	DARM	KATHERON	T

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start Other ID Search - Mic... 0782307463... PCAppAnd_Portal...